



Our safer and more beneficial alternative to a dog walking service! Your dog will be collected with our “Doggy Chauffeur” and brought to our rural secure field for 4 hours of supervised fun and exercise with friends!

This service is ideal for dogs who can't be let off lead in a public environment - or for those who need that extra bit of energy release. Consistent training is provided as part of our service.



## Benefits

- Ideal for dogs who can't be let off lead in a public environment - or for those who need that extra bit of energy release.
- Consistent training is provided during each session.
- We are able to offer separated exercise areas for dogs who cannot be socialised for any reason - so don't feel your dog has to miss out if he/she must be kept apart from others.

## Daily Schedule

- Sessions run Monday to Thursday, 9:00am to 1.00pm
- Our Doggy Chauffeur service runs outside of these times and you will be advised of your collection and drop off times once your dog is ready to start with us.

**Please note that all Doggycise clients must join our Country Club for Dogs if you intend to use our Doggy Stay Over service.  
We do not offer adhoc services for dogs.**

**We are only able to serve a 5 mile radius from our base in Oakworth for Doggycise - apologies for any inconvenience this may cause!**

[www.animalmagicfamily.co.uk](http://www.animalmagicfamily.co.uk)

hello@animalmagicfamily.co.uk

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Animal Magic Family Pet Retreat

Animal Magic Family Pet Retreat Ltd. 14534240 | Sheep Hills, White Hill, Oakworth, Keighley, BD22 0QJ

# DOGGYCYSE SESSIONS

## CLIENT REGISTRATION

Full Name of Owner	
Address	
Telephone Numbers	
Email Address	
Designated Emergency Contact When Away	
Registered Veterinary Surgeon & Telephone Number	
Annual Vaccinations Due (All Canine Vaccinations are Mandatory and a Photo / Copy of Each Record Must be Provided)	
Microchip Number (Mandatory for Dogs)	
Neutered On	
Pet Name	
Pet Type, Sex & Breed	
Date of Birth / Age	
Please List Any Behavioural Problems	
Please List Any Medical History (Which is or May be a Recurring Problem in Future) - Including Allergies	
In the Event of a Medical Emergency Whilst in The Care of AMF (Especially if Requiring Euthansia) - Would You Prefer to be Notified Immediately or Wait Until you Return Home?	
Is This Pet Insured?	
Medication to be Administered	
<p><b>PLEASE NOTE</b></p> <p>Dogs in our care will always be kept on a lead unless in a securely fenced / enclosed area. We often take dogs to public walking areas so please be honest about behavioural issues.</p>	

# TERMS AND CONDITIONS

- Once received your dog must be sent with their personalised attendance pack at all times. Please ensure they are wearing their collar with AMF tag at collection time.
- Dogs will be exercised in groups of 10 or less.
- Your dog will be collected from your home at an agreed time and returned after the session – therefore it may be necessary that we hold a key to your home. We hold Key Cover insurance. Travel time is excluded from the session.
- Please do not send your dog to us with an extending or slip lead at any time.
- We will not exercise any dog who has been seen to display aggressiveness tendencies towards animals or humans.
- If you have rescued your dog (from any individual or organisation), please inform us of as much history as you are aware.
- We do not take on dogs who cannot commit to at least one fixed day per week (two fixed days if you intend to use our Doggy Stay Over service). This is to ensure that regular socialisation is maintained, which will help to avoid hostility issues occurring and also help your dog settle quickly during overnight stays.
- All dogs must be fully vaccinated (to include Lepto 4 and Kennel Cough). A photo / copy of your vaccination, flea and worming treatment records must be emailed / handed to us ASAP, and again each time a booster / treatment is administered. Our email address is: [hello@animalmagicfamily.co.uk](mailto:hello@animalmagicfamily.co.uk)
- All dogs must be wormed for all known species at 3 month intervals (maximum).
- Under no circumstances should you allow us to collect your dog if fleas are suspected / seen. PLEASE check for them regularly and treat on a monthly basis. Do your best to keep your home flea-free!
- Please do not send your dog to us if he/she seems unwell, especially if kennel cough is suspected.
- Please be honest about behavioural problems. We provide ongoing training and can resolve most issues sooner or later - but we have to protect our clients and personnel – and will have to charge a replacement fee if any of our or other customer belongings are damaged.
- Please provide consistent training for your dog whilst at home and out in public. Do not allow them to jump up, pull on the lead – or give them too many treats! All of these things are likely to result in problematic behaviour and will be more difficult to manage the older they become. Whilst in a group environment, it also teaches well behaved dogs bad manners.
- We can refresh your dogs water at our visit and feed him/her if required too.
- If your dog requires any medication during our visit, please remember to provide clear instructions – in writing.
- Please let us know if your dog is not allowed any treats or has any specific dietary requirements.
- Please be aware that even though we do our very best to avoid it, during winter and spring months your dog is likely to get a bit wet and muddy. We don't send any dog home covered in mud – but if your pet is a pampered pooch and / or has long hair, our Doggycise sessions may not be for you during this time of year.
- Please take note of the “Off Lead Permission” form – and let us know in writing if you would rather your dog not be allowed off the lead.
- All AMF Doggycise team members are CRB checked and hold insurance for all our services.

- Though it is very unlikely injuries will occur during your Doggycise booking, we have the advantage of hosting our own veterinary practice on site, therefore we are able to treat any injuries or health concerns immediately. However, we will need your pet to be registered in order to carry out treatment so please consider doing this before leaving your pet with us.
- To comply with licencing regulations when signing this form, you are giving us permission for the following: For your dog to interact with other dogs in both indoor and outdoor play and exercise environments; For your dog to be walked with other dogs in a group walk; For your dog to be separated from other dogs (either in a room or XL crate) should a negative incident occur; and that the maximum length of time a dog can spend in a closed crate whilst in our care is 3 hours.
- If your dog is booked in and unable to attend for any reason, please let us know by 7:00am on the day. Refunds will not be issued.
- Not all dogs will suit Doggycise, group exercise – or travelling. If at any point this becomes apparent with your dog, we will be honest and explain our reasons – and suggest alternatives. The safety of our clients and personnel is paramount.

## Payment Conditions

- Payments should be made monthly in advance, by the last day of the previous month (we accept cash, bank transfer or card via a portable reader).
- All Doggycise customers must pay for at least one fixed day per week (two if using our Doggy Stay Over service within a Country Club package) but are able to add on additional sessions as required which must be paid for at the time of booking.
- Payments are due all year round to retain your space and will be the same each month regardless of actual attendance.
- We require a minimum of 6 weeks notice for termination of service (please remember that Country Club Membership runs for a 12 month period and all payments are non refundable).
- Please note we are closed for Doggycise for 2 weeks over the Christmas period - this is reflected in the prices.

**PRINT NAME**

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**SIGNED**

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**DATE**

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## PERMISSION TO ALLOW OFF LEAD EXERCISE IN PUBLIC SPACES

As a general rule, we do not let our customers dogs off the lead whilst in public places. However, we do appreciate that some owners would prefer us to let them off (and that a lot of dogs are better off the lead than on one) and we are happy to do so as long as we feel the dog in question will stay with us and not run off. We would also ask you to please sign the declaration below - as in the unlikely (but always possible) event of an incident occurring whilst off lead, we may not be insured and will not accept any responsibility for any injury, damage - or chaos your dog may cause!

We only visit places which are safe to access (either away from the road - or we will lead them until they are away from the road) and always make sure all dogs are in our eyesight and earshot. Our customer's dogs are as precious as our own!

**FULL NAME**

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**DOG(S)**

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**SIGNED**

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**DATE**

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**SUPERVISOR**

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## PERSONALISED ATTENDANCE PACK

All Doggy Day Play, Doggycise, Dog Walking and Doggy Stay Over customers are required to purchase a personalised attendance pack to send with your dog when they attend any of our services. The pack includes:

- Collar
- Lead
- ID Tag
- Travel Harness (if worn)
- Doggy Bag
- Cool Bag
- Food and Water Bowls
- Towel
- Car Window Sticker
- Keyring
- Free Gift

The £95.00 fee will be added to your first full month of service invoice, and the pack may take up to 6 weeks to produce depending on the time of year.

The items in the pack are intended for use with Animal Magic Family only and if damages occur outside of our care you will be billed for the relevant replacement items.

All dogs must wear their branded collar with AMF tag whilst in our care and always be sent with the remaining items in the bag provided.