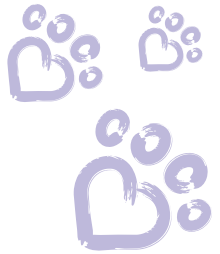




Our School for Dogs!

Gift your dog with a Superpower by enrolling them onto Doggy Day Play! Attendance at this superior service will improve issues relating to socialisation, obedience, reactivity, guarding and anxiety and provide improved health, fitness and life longevity through a bespoke schedule packed with mental and physical stimulation, first class care and consistent training managed by experienced and knowledgeable handlers. We guarantee that your dog will return home feeling on top of the world after each day they spend with us, whilst you have peace of mind knowing that they are receiving the very best from one of the top pet care providers in the UK.



ALL NEWBIE INTAKES ARE SUBJECT TO A SUCCESSFUL FULL DAY ASSESSMENT. WE ACCEPT DOGS FROM THE AGE OF 12 WEEKS - AS LONG AS THEIR FIRST COURSE OF VACCINATIONS HAVE BEEN ADMINISTERED.

Benefits

- Doggy Day Play provides a unique life enhancing experience for your dog!
- A perfect balance of mental and physical stimulation for health, fitness and well-being - tailored to the individual needs of your dog
- Avoid anxieties and problem behaviour which often occurs with lack of socialisation. No more chewed furniture, accidents or complaining neighbours!
- Have a worry free day at work knowing your dog is safe and in experienced hands. We hold a 5 star Licence for Dog Day Care and Boarding with Bradford Council - number 614914/136202
- Continuous and consistent socialisation and training with Achievement Awards.
- For the safety and happiness of our furry family we do not take banned breeds, aggressive dogs, entire males past the age of 6 months or unsprayed females once they have had their first season

Please note that all Doggy Day Play clients must join our Country Club for Dogs. We do not offer ad hoc services for dogs and your dog must attend at least twice per week.

Optional Extra's to our Doggy Day Play service include: 1-2-1 Training Sessions or Days, Adventure Walks, Supervised Field Exercise (Doggycise), Supervised Training Walks, Regular Doggy Spas and / or Full Grooming.

www.animalmagicfamily.co.uk

hello@animalmagicfamily.co.uk

0330 043 4550



@animalmagicfamilykeighley



@animalmagicfamily



Animal Magic Family Pet Retreat

Animal Magic Family Pet Retreat Ltd. 14534240 | Sheep Hills, White Hill, Oakworth, Keighley, BD22 0QJ

DOGGY DAY PLAY

CLIENT REGISTRATION

Full Name of Owner	
Address	
Telephone Numbers	
Email Address	
Designated Emergency Contact When Away	
Registered Veterinary Surgeon & Telephone Number	
Annual Vaccinations Due (All Canine Vaccinations are Mandatory and a Photo / Copy of Each Record Must be Provided)	
Microchip Number (Mandatory for Dogs)	
Neutered On	
Pet Name	
Pet Type, Sex & Breed	
Date of Birth / Age	
Please List Any Behavioural Problems	
Please List Any Medical History (Which is or May be a Recurring Problem in Future) - Including Allergies	
In the Event of a Medical Emergency Whilst in The Care of AMF (Especially if Requiring Euthansia) - Would You Prefer to be Notified Immediately or Wait Until you Return Home?	
Is This Pet Insured?	
Medication to be Administered	

PLEASE NOTE

Dogs in our care will always be kept on a lead unless in a securely fenced / enclosed area. We often take dogs to public walking areas so please be honest about behavioural issues.

TERMS AND CONDITIONS

£40.00 Full Day (between 8:00am and 4:00pm)

£ 2.50 Per 15 Minutes Early Drop Off / Late Collection (MUST be pre-arranged)

£ 0.50 Doggy Chauffeur Travel Fee per mile (round trip x 2)

Prices exclude VAT.

Opening Times

Monday to Thursday 8:00am to 4:00pm

Drop Offs Strictly Between 8:00am and 9:00am

Collections Strictly Between 4:00pm and 5:30pm

Fridays 8:00am to 4:00pm

Drop Offs Strictly Between 8:00am and 9:00am

Collections Strictly Between 4:00pm and 4:30pm

- A successful assessment day is mandatory before we can officially welcome your puppy or dog to Doggy Day Play.
- Once received your dog must be sent to us with their personalised attendance pack at all times. Please ensure they are wearing their collar with tag at collection or drop off time.
- All mature dogs MUST be neutered. We do not accept females once they enter their first season, nor males past the age of one - simply to avoid spraying and hostility issues.
- If either of these issues become apparent from any dog in our care, they will be excluded until they have had the procedure done. It is not uncommon for dogs to display these tendencies (along with humping!) much younger than the age of one, and if this is the case we will need to ask you to book the procedure in sooner. Failure to do this may result in your dog being excluded until they have had the procedure done.
- We will not take on any dog who has been seen to display aggressive tendencies towards animals or humans, nor any who urinate indoors.
- You must have owned your dog for at least 3 months prior to them starting Doggy Day Play.
- If you have rescued your dog (from any individual or organisation), please inform us of as much history as you are aware.
- We cannot take on dogs who cannot commit to at least two fixed days per week. This is to ensure that regular socialisation is maintained which will help to avoid hostility issues occurring. Frequent attendance will also help your dog settle quickly during overnight stays.
- All dogs must be fully vaccinated (to include Lepto 4 and Kennel Cough). A photo / copy of your vaccination, flea and worming treatment records must be emailed / handed to us ASAP, and again each time a booster / treatment is administered. Our email address is: hello@animalmagicfamily.co.uk
- All dogs must be wormed for all known species at 3 month intervals (maximum).
- Under no circumstances should you send your dog to Doggy Day Play if fleas are suspected / seen. **PLEASE** check for them regularly and treat on a monthly basis. Do your best to keep your home flea free!

- Please do not send your dog to us if he/she seems unwell - especially if Kennel Cough is suspected.
- We will not be held responsible for any illnesses your dog may pick up whilst in attendance. Every step towards prevention is taken - however as with humans - germs exist and do spread from time to time.
- Please be honest about behavioural problems. We provide ongoing training and can resolve most issues sooner or later - but we have to protect our clients and personnel - and will have to charge a replacement fee if any of our or other customer belongings are damaged.
- Please provide consistent training for your dog whilst at home and out in public. Do not allow them to jump up, pull on the lead - or give them too many treats! All of these things are likely to result in problematic behaviour and will be more difficult to manage the older they become. Whilst in a group environment, it also teaches well behaved dogs bad manners!
- You are welcome to provide your dog with food to be eaten during the day - they will be taken to an enclosed area to allow them to eat without other dogs around them.
- If your dog requires any medication during their stay, please remember to hand us the product(s) with clear instructions - in writing.
- Please let us know if your dog is not allowed any treats or has any specific dietary requirements.
- Please be aware that even though we do our very best to avoid it(!), during winter and spring months your dog is likely to get a bit wet and muddy. We don't send any dog home covered in mud - but if your pet is a pampered pooch and / or has long hair, Day Play with us may not be for you during this time of year!
- Please take note of the "Off Lead Permission" form - and let us know in writing if you would rather your dog not be allowed off lead.
- Please be aware that dogs playing together may seem aggressive to onlookers. They will play bite, paw, wrestle - and make some very strange noises! You can be assured that if at any stage we feel play is becoming hostile, interaction will be stopped immediately and all dogs will be taken to their rest area until they have calmed down.
- All AMF Doggy Day Play team members hold insurance and a Licence from the Local Authority.
- Though it is very unlikely injuries will occur during Doggy Day Play sessions, we have the advantage of hosting our own veterinary practice on site, therefore we are able to treat any injuries or health concerns immediately. However, we will need your pet to be registered in order to carry out treatment so please consider doing this before leaving your pet with us.
- If your dog is booked in and unable to attend for any reason, please let us know by 7:00am on the day. Refunds will not be issued.
- Not all dogs will suit Doggy Day Play, group walks - or travelling. If at any point this becomes apparent with your dog, we will be honest and explain our reasons - and suggest alternatives. The safety of our clients and personnel is paramount.
- Additionally, by signing this form, you are giving us permission for the following: For your dog to interact with other dogs in both indoor and outdoor play and exercise environments; For your dog to be walked with other dogs in a group walk; For your dog to be separated from other dogs (either in a room or XL crate) should a negative incident occur.

Payment Conditions

- Payments should be made monthly in advance, by the last day of the previous month (we accept cash, bank transfer or card via a portable reader).
- All Doggy Day Play customers must pay for at least two fixed days per week within a Country Club package but are able to add on additional sessions as required which must be paid for at the time of booking.
- Payments are due all year round to retain your space and will be the same each month regardless of actual attendance.
- We require a minimum of 6 weeks notice for termination of service (please remember that Country Club Membership runs for a 12 month period and all payments are non refundable).
- Please note we are closed for Doggy Day Play for 2 weeks over the Christmas period - this is reflected in the Country Club pricing.

PRINT NAME

SIGNED

DATE

PERMISSION TO ALLOW OFF LEAD EXERCISE IN PUBLIC SPACES

As a general rule, we do not let our customers dogs off the lead whilst in public places. However, we do appreciate that some owners would prefer us to let them off (and that a lot of dogs are better off the lead than on one) and we are happy to do so as long as we feel the dog in question will stay with us and not run off. We would also ask you to please sign the declaration below - as in the unlikely (but always possible) event of an incident occurring whilst off lead, we may not be insured and will not accept any responsibility for any injury, damage - or chaos your dog may cause!

We only visit places which are safe to access (either away from the road - or we will lead them until they are away from the road) and always make sure all dogs are in our eyesight and earshot. Our customer's dogs are as precious as our own!

FULL NAME

DOG(S)

SIGNED

DATE

SUPERVISOR

PERSONALISED ATTENDANCE PACK

All Doggy Day Play, Doggycise, Dog Walking and Doggy Stay Over customers are required to purchase a personalised attendance pack to send with your dog when they attend any of our services. The pack includes:

- Collar
- Lead
- ID Tag
- Travel Harness (if worn)
- Doggy Bag
- Cool Bag
- Food and Water Bowls
- Towel
- Car Window Sticker
- Keyring
- Free Gift

The £95.00 fee will be added to your first full month of service invoice, and the pack may take up to 6 weeks to produce depending on the time of year.

The items in the pack are intended for use with Animal Magic Family only and if damages occur outside of our care you will be billed for the relevant replacement items.

All dogs must wear their branded collar with AMF tag whilst in our care and always be sent with the remaining items in the bag provided.