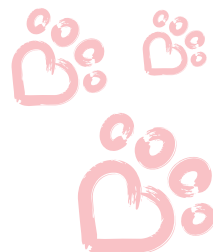




Benefits

- Our home boarding service is only available to Country Club Members.
- Your dog will live with us as part of our family for the duration of their stay.
- They will enjoy lots of socialisation, exercise and enrichment at our Doggy Day Play sessions on weekdays.
- Relaxation time every evening - with full use of our home and gardens.
- 24 hour supervision - your beloved pooch won't be left alone at all.
- We have cloud based CCTV to all Dog Friendly areas.
- Your furry friend will be pampered with our Doggy Spa service and have their belongings laundered before home time (full grooming is an optional extra).
- Prices exclude food. We have supplies available to purchase for use during your dogs stay with us.
- We are fully licensed with Bradford Council: 614914/136202



www.animalmagicfamily.co.uk

hello@animalmagicfamily.co.uk

0330 043 4550



@animalmagicfamilykeighley



@animalmagicfamily



Animal Magic Family Pet Retreat

Animal Magic Family Pet Retreat Ltd. 14534240 | Sheep Hills, White Hill, Oakworth, Keighley, BD22 0QJ

DOGGY STAY OVER

CLIENT REGISTRATION

Full Name of Owner	
Address	
Telephone Numbers	
Email Address	
Designated Emergency Contact When Away	
Registered Veterinary Surgeon & Telephone Number	
Annual Vaccinations Due (All Canine Vaccinations are Mandatory and a Photo / Copy of Each Record Must be Provided)	
Microchip Number (Mandatory for Dogs)	
Neutered On	
Pet Name	
Pet Type, Sex & Breed	
Date of Birth / Age	
Please List Any Behavioural Problems	
Please List Any Medical History (Which is or May be a Recurring Problem in Future) - Including Allergies	
In the Event of a Medical Emergency Whilst in The Care of AMF (Especially if Requiring Euthansia) - Would You Prefer to be Notified Immediately or Wait Until you Return Home?	
Is This Pet Insured?	
Medication to be Administered	
<p>PLEASE NOTE</p> <p>Dogs in our care will always be kept on a lead unless in a securely fenced / enclosed area. We often take dogs to public walking areas so please be honest about behavioural issues.</p>	

TERMS AND CONDITIONS

£45.00 Per 24 Hours

£ 2.50 Per 15 Minutes Early Drop Off / Late Collection

£ 0.50 Doggy Chauffeur Travel Fee Per Mile (£15.00 Surcharge At Weekends And On Bank Holidays)

All prices exclude VAT.

Arrival and Departure Times Strictly Between

9:30am and 10:30am

4:30pm and 5:30pm

No arrivals or departures on Sundays.

Specific times to be discussed at the time of booking.

- We do not offer stays of less than 3 nights.
- A successful overnight assessment is mandatory before we can progress with any long stay booking. We do not offer one night stays for any other reason.
- We do not offer boarding to unneutered males or females of any age.
- We stock Butternut Box, Natures Menu and Natures Variety food. If you would like to purchase food from us, prices will be discussed and invoiced prior to your booking start date. Please note you should stick to your dogs usual diet as they often do not cope well with sudden adjustments.
- Please send your personalised attendance pack along with anything else which may help your dog to settle and feel at home during their stay with us. Please do not send an extending or slip lead with your dog. We will not use them as deem them to be unsafe.
- Doggy Stay Over clients will only participate in Doggy Day Play if they are healthy and fit. If they have any medical conditions, are aged or very unfit, they will be included for as much of the day as is fair and will spend the rest in a quiet room. They may need to be left alone for the long afternoon walk (maximum of 2 hours) or field play session.
- All mature dogs MUST be neutered. We do not accept females once they enter their first season, nor males past the age of one - simply to avoid spraying and hostility issues. If either of these issues become apparent from any dog in our care, they will be excluded until they have had the procedure done. It is not uncommon for dogs to display these tendencies (along with humping!) much younger than the age of one, and if this is the case we will need to ask you to book the procedure in sooner. Failure to do this may result in your dog being excluded until they have had the procedure done.
- We will not take on any dog who has been seen to display aggressive tendencies towards animals or humans, nor any who urinate indoors.
- You must have owned your dog for at least 3 months prior to them boarding with us.
- If you have rescued your dog (from any individual or organisation), please inform us of as much history as you are aware.
- All dogs must be fully vaccinated (to include Lepto 4 and Kennel Cough). A photo / copy of your vaccination, flea and worming treatment records must be emailed / handed to us ASAP, and again each time a booster / treatment is administered. Our email address is: hello@animalmagicfamily.co.uk
- All dogs must be wormed for all known species at 3 month intervals (maximum).
- Under no circumstances should you send your dog to us if fleas are suspected / seen. PLEASE check for them regularly and treat as necessary. Do your best to keep your home flea-free! You MUST ensure treatment is administered before sending your dog to us for any home boarding booking, and evidence must be provided.
- Please be honest about behavioural problems. We provide ongoing training and can resolve most issues sooner or later - but will have to charge a replacement fee if any of our or other customer belongings are damaged.

- Please provide consistent training for your dog whilst at home and out in public. Do not allow them to jump up, pull on the lead – or give them too many treats! All of these things are likely to result in problematic behaviour and will be more difficult to manage the older they become. Whilst in a social environment, it also teaches well behaved dogs bad manners.
- If your dog requires any medication during their stay, please remember to hand us the product(s) with clear instructions – in writing.
- Please let us know if your dog is not allowed any treats or has any specific dietary requirements.
- During the day time is split between public walks, play at home (with a fully enclosed garden) and in an enclosed exercise field which is for our use only. When in public the dogs are kept on leads as per our insurance requirements.
- Please take note of the “Off Lead Permission” form – and let us know in writing if you would rather your dog not be allowed off lead.
- All AMF Home Boarding team members hold insurance and a Licence from the Local Authority.
- Though it is very unlikely injuries will occur during your boarding booking, we have the advantage of hosting our own veterinary practice on site, therefore we are able to treat any injuries or health concerns immediately. However, we will need your pet to be registered in order to carry out treatment so please consider doing this before leaving your pet with us.
- Additionally, by signing this form, you are giving us permission for the following: For your dog to interact with other dogs in both indoor and outdoor play and exercise environments; For your dog to be walked with other dogs in a group walk; For your dog to be separated from other dogs (either in a room or XL crate) should a negative incident occur; For your dog to board with dogs from other households (they will never sleep – or be left unattended in the same space as others in any case); and that the maximum length of time a dog can spend in a closed crate is 3 hours.
- For those of you who use / provide crates for your dog to sleep in whilst boarding, I need to bring your attention to the consent point above; and also that any crate provided **MUST** be large enough for your dog to turn around and lay flat out comfortably.
- Please also read and sign our Terms and Conditions for Doggy Day Play - as these will apply to you too - unless your booking is with one of our designated home boarding team members.

Payment Conditions

- A 50% non-refundable deposit is required to confirm any Doggy Stay Over booking. The balance is due the day before the booking commences.
- If you cancel and do not cancel with at least 14 days notice of your booking, the balance will still be payable.
- **We do not accept cheques.** Cash, bank transfer or card payment only please! Card payments will be subject to an additional fee which will be calculated at 2% of your total booking fee.

PRINT NAME

SIGNED

DATE
